

# Dementia-friendly communication tips

*Société  
Alzheimer  
Society*



Set up for success.



Allow time for response.



Approach from the front and get the person's attention.



Show and speak.



Make eye contact.



Use close-ended questions.



Offer a quiet place.



Support the person's reality.



Speak clearly and share one message at a time.



Repeat or try again later.



Scan to watch a companion video on these communication tips  
or visit [alzheimer.ca/dfc/resources](http://alzheimer.ca/dfc/resources)

