Alzheimer Society of Greater Simcoe County

Bill of Rights for Clients

1. The right to be dealt with in a courteous and respectful manner and to be free from physical, emotional/psychological, sexual, and financial abuse by the Alzheimer Society of Greater Simcoe County;

2. The right to be dealt with in a manner that respects the client's dignity and privacy and that promotes the client's autonomy;

3. The right to be dealt with in a manner that recognizes the client's individuality and that is sensitive to and responds to the client's needs and preferences, including preferences based on ethnic, spiritual, linguistic, familial and cultural factors;

4. The right to information about the service(s) provided to him/her and to be told who will be providing the service;

5. The right to participate in the assessment of his/her requirements and the development of his/her plan of service, as well as any and all reviews, evaluations and revisions of the client's plan of service;

6. The right to give or refuse consent to the provision of any service offered by the Alzheimer Society of Greater Simcoe County and/or referral to a community agency;

7. The right to raise concerns or recommend changes to the service provided to him/her without fear of interference, coercion, discrimination or reprisal;

8. The right to be informed of the laws, rules, and policies affecting the operation of the Alzheimer Society of Greater Simcoe County;

9. The right to have his/her records kept confidential in accordance with the law.

Date of Approval: September 30, 2004
Date of Revision:
Approved By: Board of Directors